



HEALTH

DRUG

DENTAL

TRAVEL

Broker Portal

Navigating between My GMS portals (CoverGo and CIMS)



Important points to Note

- **On May 6, only My Health will be available on the new CoverGo Broker Portal for sale and to manage clients**, all other products including TravelStar, VTC, Replacement Health, Group and existing Personal Health clients remain in the current legacy CIMS portal, until we transition all products.
- We will not be able to access/impersonate a broker's CoverGo portal like we do today in CIMS. The Sales Admin will be able to view broker details only on their admin portal.
- There will be a link on the CoverGo broker portal which will route brokers to their current My GMS CIMS portal login if needed. (Brokers still have to login to CIMS, Single sign-on (SSO) not in place for May 6, on the roadmap for future enhancements)
- There will be no link from CIMS to CoverGo and brokers must route through our website.
- Brokers will have to select the appropriate option from our website (gms.ca) to land on the required portal login page as needed.

Website Landing Page (gms.ca)



Login/Register

Choose your account type, then sign in to an existing account, access a new account, or register using your activation email.

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Broker login

Choose the option based on the product you need to access. Existing login supports Replacement Health, Visitors to Canada, Travel, and Group policies. The new login experience is for My Health.

Sign in to your existing broker account

Use this option if you already sign in with your existing username and password and need access to Replacement Health, Visitors to Canada, Travel, or Group policies through the broker experience. What you need: Existing username & password

Login

Sign in to your new broker account

Use this option if you already completed registration and account activation for My Health and have access to multi-factor authentication through the broker experience. What you need: New username & password, access to multi-factor authentication

Login

The Menu ribbon tabs will be updated to Customer Login and Broker Login.

Brokers will Click on **Broker Login** to navigate to the Login Page

Brokers should select existing broker account to navigate to their existing My GMS CIMS portal login

Brokers should select new broker account to navigate to their new My GMS CoverGo portal login

Accessing CIMS portal from CoverGo

To help brokers navigate between the portals a link to the current My GMS portal will be available on their new CoverGo portal home page dashboard under External Links.

Brokers must click the link that says **Legacy Broker portal** to be redirected to their current **My GMS CIMS portal** login page.

Welcome, Adam Smith

3 Policies [View](#)

4 Clients [View](#)

1 Proposals [View](#)

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Guides to insurance products, benefits, and features.
- FAQs** [↗](#)
Get the help you need quickly and easily.
- Contact Us**
Call us: 1-800-TECH-SUP
[Send Email](#)

Documents & Forms

- Client Documents** [↗](#)
Access Health and Travel Insurance Documents.

External links

- Legacy Broker Portal** [↗](#)
Access the previous broker portal.

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- Health Insurance Awareness**
New Health Insurance for health insurance policies are now available. Please review the updated document.
March 22, 2026

gms

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